

JUNE 2021

McCARTHY STONE
Life, well lived

TUDOR ROSE COURT NEWSLETTER



Summer is now here. We are experiencing some good weather. Whilst we enjoy the sunshine please remember the sun protection and drinking plenty fluids.

This seems to be the perfect time to make the most of outdoor walks on the sea front and enjoying the gardens. Please let us know if you need any assistance.

Hopefully we will hear further announcements from the government during this month as regards to restrictions and I am sure I will receive further instructions internally with an updated operating model in line with the government advice.

If you have any particular interests and would like a member of the team to accompany you for an outing of your choice we can arrange this. Why not make the most of the nice weather and visit tourist attractions, garden centre or even for a walk on the seafront.

Bistro



BISTRO RESTAURANT: New opening times and walk in service has started last month and other than couple of minor adjustments it appears to be working well. So far the feedback has been positive. If you or your guest visiting the Bistro after 2pm and no one is around, there is a button available on the service counter which alerts the kitchen staff.

We have been given an opportunity to generate some income for the service charge budget. Radish is willing to provide an outside catering service to the Savoy house as a one off buffet service for around 20 people. Meaning they would be preparing a buffet using the kitchen facilities here at Tudor Rose Court and delivering it to the Savoy house. In return for allowing Radish to use our kitchen they are offering to contribute £100 towards our service charge budget. This **will not** involve Savoy house using our Bistro. Radish will bring in another chef for this preparation therefore it will not have any impact on our service level to our homeowners. I have recently sent out a survey to gather your thoughts on this, please return this by the 11th June 2021. We will then action or decline in line with your wishes.



Main
Vegetable & Chickpea Curry
Desert
Kiwi & Lime cheesecake

Car Park: The arrangement of repairs for the barrier is still ongoing I will inform you of the dates as soon as I can. Please advise your visitors that all parking spaces are allocated and there are no free spaces. Noone should be using others parking spaces without a prior arrangement. Please also inform your visitors to prevent parking by the rear entrance.

Buggy Store: As you are aware on last months newsletter I mentioned buggy store being over crowded and ask you to remove items such as wheel chairs that doesn't need charging and other walking aids. Unfortunately, this hasn't been actioned. I have reorganised this area and placed the wheelchairs on the far corner for the time being. **Can you please make sure any items doesn't need charging removed from this area?** If you need assistance please let us know in the office. If this is not actioned I may remove them to another storage area and you may not have direct access to it.

Laundry Room: After several attempts to prevent the use of laundry after 20:00 hours it still seems to be happening. I am currently looking into a system where the power supply to the equipment will automatically go off at 8pm. I will keep you informed on this before it is actioned.

Last months Ballot results:

Carpets outside the Bistro; 43 voted 39 in favour of hard floor. I will go ahead arrange this. Good news; this is now agreed and it will be funded by contengancy fund.

Card stand; 40 voted 37 in favour. I will arrange this and let you know of this facilty once it is in place.

Mangar Elk lifting cushion; 42 voted 35 in favour of it. I have now ordered this, I will keep you informed once it arrives and staff are trained on how to use it.

What's Happening

8th June 2021 Window cleaners will be on site. This was arranged for last week but has moved to the 8th. Apologies for not communicating this in a timely manner.

22nd June 2021 - Chair Aerobics with Helen, 10-10:30am start in dining room.

2nd July 2021 - Fine Dine event is planned and we are still waiting on pricing and time is yet to be annoused but I will communicate this very soon separately.

This month we are also expecting to introduce 2 new members to the team. Olutoyin and Brenda both expected to start during this month as Releif care and support.



Please remember, if you are unsure at any point who the caller is to gain access to the development please refer them to call for manager. Please do not share any personal information particularly any financial details through post or over the phone/internet including e-mails.



Covid Testing kits available in the office, if you would like to take a test please let us know. Particularly, if you suspect any symptoms please let us know and we would be happy to assist you.