

McCARTHY STONE

Life, well lived

TUDOR ROSE COURT NEWSLETTER MAY 2021



This is the last month of spring and hopefully it will be the last month of restrictions. Infection rates are still relatively low therefore government's schedule of easing the restrictions is still going ahead as planned. This mean we should soon be able to step forward towards some normality.

This month we are welcoming a new member to the team. Emma has worked in care industry for a long time and highly qualified for the post she will be taking on as a care support worker. Emma will start on the 12th May 2021.

WELLBEING SUITE AND GUEST SUITE

Wellbeing suite is now operating as normal. Guest suite will be re-opening on the 17th May 2021. We are taking provisional bookings from the 17th of this month for the guest suite. Guest suite operating model will remain the same with 3 days gaps between the bookings and there will be additional charges for deep cleaning for the first night.

We are now resuming with our additional services including Additional domestic service. If you are considering spring clean for your apartments and would like some help please do not hesitate to let us know in the office.



BISTRO RESTAURANT:

From the 17th of May we will move on to the single sitting in the Bistro. Instead of 2 separate times of 12 noon and 13:00, doors will be open at 12:30. You are welcome to join

anytime between 12:30 and 13:00. Until I receive this information please continue to use pre-order system.

Going back to normal opening hours will mean that we will stop the free tray service to the apartments. This service is still available but will be charged at £3.20 weekdays and £3.68 weekends per delivery from the 17th May 2021.

Collection in person is free.

Car Park Barrier: I have been liaising with a local firm to address this matter. Still waiting for dates from the manufacturers to supply parts. Once I have the dates I will communicate this to you.

Buggy Store: It has been noted that this space is getting a little congested. Can I please ask people to remove their items from this space that doesn't need charging? (Mainly manual wheelchairs and walking aids etc.) It would also be useful to have some sort of label to be placed on your buggies identifying who it belongs to; maybe apartment numbers? If you need assistance on this matter please do let us know in the office.

Laundry Room: Over the months we have been asking homeowners to be considerate for the neighbouring properties and avoid using the laundry late in the evening and on some occasions late at night. This request has been consistently ignored. I will ask you to be considerate once again. Should this attempt fail, I will seek opinions of people by way of voting and assuming majority agrees we may have to restrict the entry to the laundry room after a specified time. I genuinely hope that you will avoid using the laundry equipment after 20:00 hrs.

Carpets on the landing by Bistro: I now have quotes from 2 suppliers for replacing the flooring on the 1st floor landing outside the lifts all the way through the laundry room. Both suppliers have quoted 2 different types of flooring.

Option 1 : Replace the existing floor with similar spec carpets. Quotes for this work is Supplier A: £3284 + vat Supplier B:£3663 +vat

Option 2 : Replace the existing flooring with the LVT Flooring (Luxury vinyl tile flooring) This is similar to the flooring in the bistro and ground floor landing areas. Supplier A:£2884+vat Supplier B:£3284+vat

Attached to this newsletter you will find a sheet where you have a chance to let us know your opinion on this matter. Please select your preferences and return it to the office no later than the 17th May 2021. On analysing your preferences I will follow the wishes of majority and place an order. Obviously looking at the quotes it would make more sense to use the supplier B.



Card Stand: Attached to this letter you will find a leaflet for a proposed card stand would be placed here in Tudor Rose Court. The stand and cards would be supplied/maintained by a third party company. This service will not occur any initial or ongoing costs. All cards supplied at a reasonable price (Cheaper than most retail shops). There would be a honesty box placed by the stand to collect the payments for the cards. The company supplying the stand would make regular visits to ensure there is sufficient selection as well as collecting their sales from the honesty box. I have been talking to my colleagues from other developments using this service and it is highly recommended. This service is free. You can of course purchase your cards where ever you wish. This is only if you need any cards urgently and do not wish to go out on a cold/rainy winter day. Please refer to the attached sheet for information and advise your preference no later than 17th May 2021. I will analyse the returned forms and only action this if majority responses are in favour.

Mangar Elk lifting cushion: This is a product used as a lifting aid. Please see attached for you to give consideration whether we should have this equipment in the development or not. I feel there are great benefits of having this equipment but this is a costly purchase expected to be £1200 to £1500 (Currently being negotiated by Donna Bailey as she will be purchasing several for other developments) and the costs of such purchase would be coming out the service charge therefore I will follow the instructions. Please return your preferences to the office no later than 17th May 2021.

Car Park: Please advise your visitors that all parking spaces are allocated and there are no free spaces. Noone should be using others parking spaces without a prior arrangement. Please also inform your visitors to prevent parking by the rear entrance.



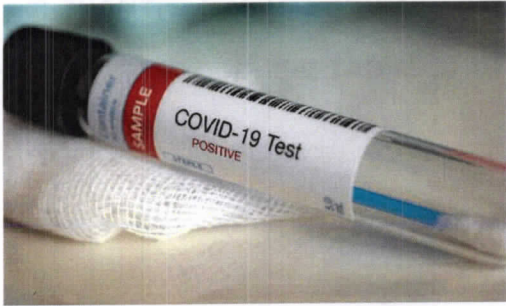
Main
Vegetable Lasagne
Desert
Panna Cota



Please remember, if you are unsure at any point who the caller is to gain access to the development please refer them to call for manager and a member of the team will let them in.

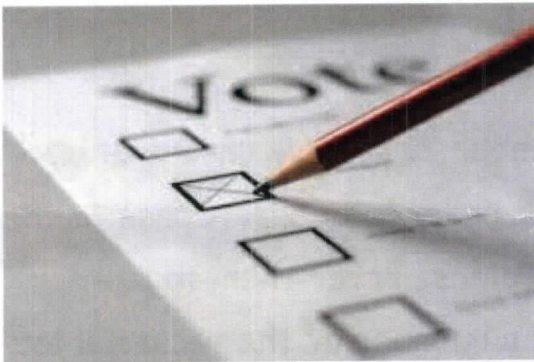


Be aware, Please do not share any personal information with outside agencies through post or over the internet including e-mails.



Covid Testing kits available in the office, if you would like to take a test please let us know. Particularly, if you suspect any symptoms please let us know and we would be happy to assist you.

If anyone have not yet received their covid vaccination and would like to please contact office we will be happy to assist you with this matter.



Please mark your preferences and return the attached ballot to the office no later than 17th May 2021.