

Tudor Rose Court

NEWSLETTER – February 2022

DEVELOPMENT STATUS UPDATE

I am pleased to inform you that our status will change to "Normal" from Wednesday unless further cases reported. In line with our operating model we will be able to open the communal areas Bistro and the lounge from Thursday the 3rd February 2022.



Bistro

From Thursday all services will return to normal including breakfast and additional Bistro menu. Can we please remind you that tick sheet menus should be returned to office by Wednesday morning. Anne Northfield who is the operation manager for Radish has been in isolation but she is hoping to visit the development earliest opportunity. We will advise once we have a date.

Outside contractors

If and when you make arrangements with a contractor to complete any tasks in your apartments, can you please make sure they have relevant Public Liability Insurance to cover anything unforeseen. Also, can I ask you to advise them to be courteous of other homeowners. We often find when they carry goods through the stairs, they leave mess behind also when they prepare items in the car park by their vans. Please advise them to clean up after themselves. They must adhere to H&S requirements at all times when operating within the premises.

Our lifts are not goods lifts. They should be advised not to carry any goods in the lifts.

Ongoing Maintenance

Following Fire Risk Assessment (FRA) alterations to the apartment doors and redecoration of such alterations is now complete. There are couple a of outstanding tasks yet to be addressed for communal areas. We will follow this up.

One of the tumble dryers has now been removed after developing a fault we had a quote for repairing it and the conclusion was that it is more cost effective to replace it in the long run. A new one will be installed in the next few days.

Guest Suite

This is to inform you that in the event of another outbreak the guest suite will be closed and any bookings will need to be cancelled. Following recent events we have also been advised to re-introduce the cleaning charge of £30 per visit.

ANNOUNCEMENTS

Julie Cowdery has now been settling in her post as a Duty Manager and she is doing well. This week we are hoping to start Shona Jones as a relief care and support assistant. Shona will be helping us mostly on the evening shifts.

Roy Martin (Apartment 52) will be moving out on Wednesday the 9th February to live with his daughter in New Forest. We sure will miss him and wish him well.

DATES FOR YOUR DIARY!

Next Homeowners meeting will be held in the lounge on 17th February 2022 at 10:30.

Window Cleaners will be on site 3rd February 2022

McCARTHY STONE

Life, well lived