Tudor Rose Court

Newsletter - August 2022

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Bistro

You should have all received a letter regarding the changes to the way the bistro is working. From now on there will be no billing with McCarthy and Stone. Any food orders from the bistro need to be paid by credit or debit card. This can either be paid on the day of the meal or you can put this onto an account to pay at the end of the month. If you choose the monthly way this will still need to be paid by credit or debit card.

New Staff

We have 2 new staff members coming on board, they are currently going through their final checks and when these have been completed will be commencing in their new care and support roles. They will be introduced when all checks complete.

Security

A reminder of the following -

- Do not let anyone in through intercom system unless you are sure who they are. If you are not sure please advise them to call manager on the intercom.
- If you notice anyone follows you into the building please alert the duty manager immediately so we can check to make sure they are geniune visitors.

Ongoing Maintenance

Salon works now completed.

Awaiting quote from the company who measured for Vinyl. The second company who came to give a quote for carpet and Vinyl informed me the project was too big for their company and it's not something they would do. I will look for another company and then send out all relevant quotes.

Balcony works are moving forwards – I am trying to set up a monthly balcony/fire works meeting. This will be communicated through letters and notice boards.

At present no garden contractors. Freedom Forest handed in their 4 weeks' notice. Have not heard about agreeing on a new contract. Have contacted several other garden service companies but no one has availability for new projects.

<u>Announcements</u>

I am pleased to announce we have a new homeowner who has recently joined the TRC family. Sue Bridge is now occupying apartment 39, welcome Sue!

DATES FOR YOUR DIARY!

Next homeowner meeting to be held on the 18th August 2022 at 10.30am in the homeowners lounge.

Please find on the overleaf more activities and dates of things upcoming. I have also attached a sheet on paper for all dates of homeowner meetings for the next year.

McCARTHY STONE
Wife, well lived